

DRAFT PROGRAMME

Please note: ALL MASTER CLASSES ARE TAKING PLACE AT EDINBURGH CAPITAL BEST WESTERN HOTEL, 187 CLERMISTON ROAD, EDINBURGH EH12 6UG

THURSDAY 20 OCTOBER 2011	12:00 – 17:00	Registration Desk Opens, Edinburgh Capital Best Western Hotel <i>PLEASE NOTE: It will also be possible to register on Friday 21 October 2011</i>			
	14:00 – 16:00	Training for Presenters of Master Classes Delivered by: Sue Warner Speakers' Trust United Kingdom <i>Venue: Edinburgh Capital Best Western Hotel</i> <i>Lunch for participants in the Training will be provided in the Conference Area at 13:30</i>	Volonteuropa Board Meeting Volonteuropa Board Members Only <i>Venue: Edinburgh Capital Best Western Hotel</i> <i>Lunch for Board Members will be provided in the Conference Area at 13:30</i>		
	18:30 – 19:30	OPENING RECEPTION Host and First Speaker: The Right Honourable George Grubb Lord Provost of the City of Edinburgh Speakers: <table style="width: 100%; border: none;"> <tr> <td style="width: 33%; text-align: center; border: 1px solid black;"> Lucy de Groot President of Volonteuropa & Chief Executive of CSV United Kingdom </td> <td style="width: 33%; text-align: center; border: 1px solid black;"> Alison Elliot Chair of CSV's Scottish Advisory Board & Convenor of SCVO Scotland </td> <td style="width: 33%; text-align: center; border: 1px solid black;"> John Macdonald Head of EYV 2011 Task Force – European Commission Belgium </td> </tr> </table> <i>Taking of Official Conference Photograph</i> <i>Venue: City Chambers; The Royal Mile, 253 High Street, Edinburgh EH1 1YJ</i> <i>Transportation for participants will be provided</i>		Lucy de Groot President of Volonteuropa & Chief Executive of CSV United Kingdom	Alison Elliot Chair of CSV's Scottish Advisory Board & Convenor of SCVO Scotland
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Breakfast, Edinburgh Capital Best Western Hotel										
09:00 - 10:30	Master Class 1A “Humanitas Chat” – Supporting Isolated People by Means of “Chat”, in Combination with e-Learning for Volunteers André Hudepohl Edwin Herzberg Humanitas <i>The Netherlands</i>		Master Class 1B Volunteer Management – Sharing Experiences and Best Practice Across Europe Tracey Moore PNE Group <i>United Kingdom</i>		Master Class 1C Raising Quality Standards in Volunteering in Edinburgh Jean Cuthbert Rachel Henry Volunteer Centre Edinburgh City of Edinburgh Council <i>Scotland</i>		Master Class 1D The Mutual Benefits of Exchanging Long-Term Volunteers Karen Sheldon Ute Degel British Red Cross German Red Cross <i>United Kingdom</i> <i>Germany</i>		Master Class 1E Building Sustainable Partnerships with Companies Roisin Murphy KPMG <i>United Kingdom</i>	
	10:30 - 11:00 Coffee Break, Edinburgh Capital Best Western Hotel									
11:00 - 12:30	Master Class 2A Broadcasting and its Role in Promoting Volunteering Felicity Ford Emma Dobie Nicole Schmiedefeld CSV Media Mentoring & Befriending Foundation <i>United Kingdom</i>		Master Class 2B Clusters – a New Model of Working Together to Support Quality Volunteering Keith Wimbles Chris Smith Voluntary Action Fund <i>Scotland</i>		Master Class 2C Inclusion of Minorities in the National-Civic Service in Israel Lior Shohat Administration for National-Civic Service <i>Israel</i>		Master Class 2D The Power of Fundraising Volunteers Nike Hardman Richard Middleton Cancer Research UK <i>United Kingdom</i>		Master Class 2E Mechanisms for Matching Volunteers with Volunteering Opportunities ‘Volunteer to Learn’ Grundtvig Team Gemeinsem Leben & Lernen in Europa (<i>Germany</i>); Hestia (<i>Czech Republic</i>); Volunteer Centre Cluj-Napoca (<i>Romania</i>); SAM Project (<i>United Kingdom</i>); Volunteer Centre Napoli (<i>Italy</i>)	
	12:30 - 13:30 Lunch, Edinburgh Capital Best Western Hotel									
13:30 - 15:00	Master Class 3A Maximising Success – a Three-Step Approach to Volunteer Management Lara Rivans Jo Sullivan Shirley Cohen Guide Dogs for the Blind <i>United Kingdom</i>		Master Class 3B Volunteering & Skills – Valuing a Volunteering Experience in the Aim of Occupational Integration Bastien Engelbach Animafac <i>France</i>		Master Class 3C Successful Employee Volunteering Programmes Francis Lake Lloyds Banking Group <i>United Kingdom</i>		Master Class 3D Diversity in Volunteering – How to Engage BAMER (Black and Minority Ethnic and Refugee) and Faith Groups in Volunteering Marion Schumann Hammersmith & Fulham Volunteer Centre <i>United Kingdom</i>		Master Class 3E Voluntary Civic Service in France- Opportunities for Bringing in Different Sectors David Lopez Eloïse Lanaud La Ligue de l’Enseignement <i>France</i>	
	15:30 - 17:00 Visits to Local NGOs in Edinburgh (Various Visits to Choose From)									
19:30 - 22:30 5th Active Citizens of Europe (ACE) Awards Gala Ceremony & Dinner Venue: Greyfriars Tolbooth & Highland Kirk; 86 Candlemaker Row, Edinburgh EH1 2QA										

Breakfast, Edinburgh Capital Best Western Hotel

09:30 – 10:30	<p>Plenary Presentation & Debate: “The Volunteering Sector in Scotland”</p> <p>Contributors:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 25%; text-align: center;"> <p>Keith Wimbles Voluntary Action Fund <i>Scotland</i></p> </td> <td style="width: 25%; text-align: center;"> <p>Fiona Campbell Voluntary Arts Scotland <i>Scotland</i></p> </td> <td style="width: 25%; text-align: center;"> <p>Gillian Lithgow YouthLink Scotland <i>Scotland</i></p> </td> <td style="width: 25%; text-align: center;"> <p>Third Sector Representative tbc <i>Scotland</i></p> </td> </tr> </table> <p style="text-align: center;">Session chaired by: Lucy de Groot, President of Volonteuropa & Chief Executive of CSV, <i>United Kingdom</i></p> <p style="text-align: center;"><i>Venue: Edinburgh Capital Best Western Hotel</i></p>				<p>Keith Wimbles Voluntary Action Fund <i>Scotland</i></p>	<p>Fiona Campbell Voluntary Arts Scotland <i>Scotland</i></p>	<p>Gillian Lithgow YouthLink Scotland <i>Scotland</i></p>	<p>Third Sector Representative tbc <i>Scotland</i></p>
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10:30 – 11:00 Coffee Break, Edinburgh Capital Best Western Hotel

11:00 – 12:30	<p style="text-align: center;">Master Class 4A</p> <p style="text-align: center;">Transnational Volunteering in Europe: Fighting Against Poverty and Strengthening European Citizenship Among Youngsters</p> <p style="text-align: center;">Clémentine Laforêt</p> <p style="text-align: center;"><i>Itinéraire International France</i></p>	<p style="text-align: center;">Master Class 4B</p> <p style="text-align: center;">How to Attract SME Business Owners & Employees into Volunteering Opportunities</p> <p style="text-align: center;">Len Goss</p> <p style="text-align: center;"><i>The SME Leadership Academy & University of Surrey United Kingdom</i></p>	<p style="text-align: center;">Master Class 4C</p> <p style="text-align: center;">How to Gain and Maintain Volunteers Inclusively</p> <p style="text-align: center;">William Longden Chris Leeds</p> <p style="text-align: center;"><i>Joy of Sound United Kingdom</i></p>	<p style="text-align: center;">Master Class 4D</p> <p style="text-align: center;">Volunteering – an Antidote for Loneliness and Isolation in Older People</p> <p style="text-align: center;">Barbara Locke</p> <p style="text-align: center;"><i>CSV RSVP Programme Wales</i></p>	<p style="text-align: center;">Master Class 4E</p> <p style="text-align: center;">Volunteer Mentoring – What Can it Achieve?</p> <p style="text-align: center;">Caroline Thorpe Alison McGregor James Speirs</p> <p style="text-align: center;"><i>Access Enterprise Project – Mersey Care NHS Trust United Kingdom</i></p>
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12:30 – 13:30 Lunch, Edinburgh Capital Best Western Hotel

13:30 – 15:00	<p style="text-align: center;">Master Class 5A</p> <p style="text-align: center;">Helping Young Community Activists</p> <p style="text-align: center;">Helen Walker</p> <p style="text-align: center;"><i>TimeBank United Kingdom</i></p>	<p style="text-align: center;">Master Class 5B</p> <p style="text-align: center;">Participative Evaluation Model on Social Impact of Volunteering Projects</p> <p style="text-align: center;">Elena Elia</p> <p style="text-align: center;"><i>CESVOT Italy</i></p>	<p style="text-align: center;">Master Class 5C</p> <p style="text-align: center;">Volunteering in the Arts & Crafts Sector</p> <p style="text-align: center;">Fiona Campbell</p> <p style="text-align: center;"><i>Voluntary Arts United Kingdom</i></p>	<p style="text-align: center;">Master Class 5D</p> <p style="text-align: center;">Differences in Outcomes Achieved by Children and Young People “Looked After” by Their Local Authorities</p> <p style="text-align: center;">Sarah Armstrong Is Szoneberg</p> <p style="text-align: center;"><i>CSV Volunteering Partners United Kingdom</i></p>	<p style="text-align: center;">Master Class 5E</p> <p style="text-align: center;">Young People, Volunteering & Active Participation</p> <p style="text-align: center;">Mira Ruskin, Rhassan Brunner, Matthew McGhie, Rachel Blackwood, Mehmet Mulla, Katherine Holdsworth, Garry Hendry</p> <p style="text-align: center;"><i>CSV Youth Projects United Kingdom</i></p>
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15:30 – 17:30	<p>Environmental Volunteering Activity with BTCV Scotland</p> <p><i>Venue: Cammo Estate, Edinburgh</i></p> <p><i>Transportation for participants will be provided</i></p>			
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20:00 – 22:00	<p>Networking Dinner for Conference Participants</p> <p><i>Venue: The Scottish Café & Restaurant @ The Scottish National Gallery, Edinburgh</i></p>			
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	Breakfast, Edinburgh Capital Best Western Hotel				
09:45 – 11:15	<p>Roundtable Debate: “Progress and Achievements of the EYV 2011 – a Lasting Legacy and Lessons for European Years 2012 and 2013”</p> <p>Contributors:</p> <table><tr><td>Gabriella Civico EYV 2011 Alliance <i>Belgium</i></td><td>John Knights Office for Civil Society <i>UK Government</i></td><td>Sam Mars Volunteering England <i>England</i></td><td>Denise Swanson The Scottish Government <i>Scotland</i></td></tr></table> <p>Session chaired by: Tamara Flanagan, Volonteuropa & CSV, <i>United Kingdom</i></p> <p><i>Venue: Edinburgh Capital Best Western Hotel</i></p>	Gabriella Civico EYV 2011 Alliance <i>Belgium</i>	John Knights Office for Civil Society <i>UK Government</i>	Sam Mars Volunteering England <i>England</i>	Denise Swanson The Scottish Government <i>Scotland</i>
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11:15 – 11:30	Coffee Break, Edinburgh Capital Best Western Hotel				
11:30 – 12:30	<p>Final Plenary Session:</p> <p>Report from the Volonteuropa Board • Participant Reports & Proposals • 21st Volonteuropa Conference in Florence, Italy, 2012 • Closing Ceremony</p> <p>Session chaired by:</p> <p>Lucy de Groot President of Volonteuropa & Chief Executive of CSV <i>United Kingdom</i></p> <p><i>Venue: Edinburgh Capital Best Western Hotel</i></p>				
12:30	Lunch, Edinburgh Capital Best Western Hotel				
	Departures				